



SUSTAINABLE CITY EQUESTRIAN CLUB

RULES AND REGULATIONS

1. Due to the unpredictable and inherently dangerous nature of horses, S.C.E.C. is not responsible for any injuries, damages or loss of property incurred. All Riders / Parents or Guardians are required to read & sign the attached Waiver & Registration / Disclaimer before participating in any activities. All visitors must report to S.C.E.C. office upon arrival.
2. All participants and visitors to S.C.E.C. are requested to act in a calm and safe manner at all times and always obey instructions given by S.C.E.C. staff. This includes no running or shouting in the vicinity of horses, no feeding horses and no interacting with horses without a member of S.C.E.C. staff present. Parents are responsible for their children while on S.C.E.C. premises.
3. S.C.E.C. reserves the right to refuse any services or entry to S.C.E.C. to any person, for any reason.
4. Correct Riding Attire is to be worn at all times while at S.C.E.C.. For riders this includes an approved Riding Helmet, Jodhpurs / long pants, correct Riding footwear and an approved Safety Vest for riders 15 years and below.
5. Kindly note, S.C.E.C. has a weight limitation of 70 - 75kg for all riders.
6. The riding ability of participants will be determined after assessment by S.C.E.C. instructors only and riders will be placed in appropriate groups on horses suitable for their ability. Prior experience does not automatically guarantee that a rider will be placed in a more advanced group. Only S.C.E.C. Instructors / staff are permitted to make the decision to move a rider to a higher group or to ride a more advanced level horse.
7. Horse assignments are to the discretion of S.C.E.C. staff and Instructors. If a rider chooses not to ride the particular horse that they have been assigned, they risk forfeiting the lesson without refund.
8. Riders who arrive more than 10 minutes late for their lesson will not be permitted to ride. They will also be charged for their missed lesson.
9. Cancellations for any reasons must be made 24 hours in advance. Late cancellations will be charged. A maximum of 2 cancellations per package of Ten lessons purchased will be permitted.
10. S.C.E.C. have the right to cancel any activities or services without refund if you do not comply with these rules and regulations, including misconduct, mistreatment of the horses, S.C.E.C. staff or refusal to follow directions.
11. **Please note, The Club does not close on Public & School Holidays.** Please advise the office if you are unable to come on a holiday. If the Club is closed for any reason, the office will inform all the clients in advance.

Thank you for taking the time to read the above and your co-operation in following these Rules and Regulations.

We hope that you enjoy your time at Sustainable City Equestrian Club.

LESSON CANCELLATION POLICY

- Cancellations must be done only through the office by phone, email or SMS / Whatsapp
- All Cancellations must be made 24 hours prior to lesson.
- Cancellations less than 24 hrs notice will be charged, UNLESS VALID DOCTOR'S CERTIFICATE IS PROVIDED.
- All cancellations must be made through the office only, NOT TO YOUR INSTRUCTOR.
- Lesson card is for course of 10 lessons, no refund will be made.

PLEASE NOTE:-

10 block lesson cards are only valid for 12 weeks from the date of purchase.

Name of Parent / Rider : _____

Signature : _____ Date : _____